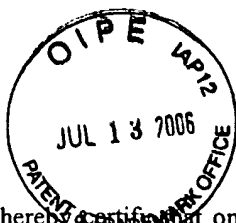


3623  
ZHW



PATENT

I hereby certify that on the date specified below, this correspondence is being deposited with the United States Postal Service as first-class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

July 11, 2006  
Date

Ayesha J. Shaikh

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No. : 09/825,296                      Confirmation No. : 4064  
Applicants : Simon Jacobs, John Thomas and Rob Anthony  
Filed : April 2, 2001                      Attorney Docket No.: 500743.01  
Art Unit : 3623                      Customer No. : 27,076  
Examiner : Andre D. Boyce  
Title : ORDER SCHEDULING SYSTEM AND METHOD FOR SCHEDULING  
APPOINTMENTS OVER MULTIPLE DAYS

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In accordance with 37 C.F.R. §§ 1.56 and 1.97 through 1.98, applicants wish to make known to the Patent and Trademark Office the references set forth on the attached form PTO-1449 (copies of the cited references, as required under 37 C.F.R. § 1.98, are enclosed). Although the aforesaid references are made known to the Patent and Trademark Office in compliance with applicants' duty to disclose all information they are aware of which is believed relevant to the examination of the above-identified application, applicants believe that their invention is patentable.

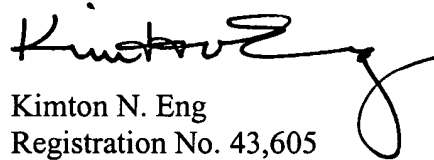
I hereby certify that no item set forth on the attached form PTO-1449 was first cited in a communication from a foreign patent office in a counterpart foreign application, and, to our knowledge, after making reasonable inquiry, no item of information set forth on the attached form PTO-1449 was known to any individual designated in 37 C.F.R. § 1.56(c) more

attached form PTO-1449 was known to any individual designated in 37 C.F.R. § 1.56(c) more than three months prior to the filing of this Supplemental Information Disclosure Statement.

Please acknowledge receipt of this Supplemental Information Disclosure Statement and kindly make the cited references of record in the above-identified application.

Respectfully submitted,

DORSEY & WHITNEY LLP

  
Kimton N. Eng  
Registration No. 43,605

KNE:ajs

Enclosures:

Postcard  
Form PTO-1449  
Cited References (25)

1420 Fifth Avenue, Suite 3400  
Seattle, WA 98101  
Telephone (206) 903-8800  
Facsimile (206) 903-8820

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FORM PTO-1449 (REV. 7-80)	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. 500743.01	APPLICATION NO. 09/825,296
<b>INFORMATION DISCLOSURE STATEMENT</b> <i>(Use several sheets if necessary)</i>		APPLICANT(S) Simon Jacobs et al.	
		FILING DATE April 2, 2001	GROUP ART UNIT 3623

**U.S. PATENT DOCUMENTS**

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
AA	5,093,794	03/03/92	Howie et al.	364	468	
AB	5,289,368	02/22/94	Jordan et al.	364	401	
AC	5,467,268	11/14/95	Sisley et al.	364	401	
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AL						
AM						
AN						
AO						
AP						

**FOREIGN PATENT DOCUMENTS**

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
	AQ	WO 00/28451 A3	05/18/00	PCT			X	
	AR							
	AS							
	AT							
	AU							

EXAMINER

DATE CONSIDERED

\* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).

FORM PTO-1449 (REV. 7-80)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY. DOCKET NO. <b>500743.01</b>	APPLICATION NO. <b>09/825,296</b>
<b>INFORMATION DISCLOSURE STATEMENT</b> <i>(Use several sheets if necessary)</i>				APPLICANT(S) <b>Simon Jacobs et al.</b>	
				FILING DATE <b>April 2, 2001</b>	GROUP ART UNIT <b>3623</b>
<b>OTHER PRIOR ART</b> <i>(Including Author, Title, Date, Pertinent Pages, Etc.)</i>					
	AV	Aytug, H. et al., "A Review of Machine Learning in Scheduling", IEEE Transactions on Engineering Management, Vol. 41, No. 2, May 1994. pp. 165-171.			
	AW	"Connectria Unveils ServeClick to Enable the Next Wave of E-Commerce - 'E-Scheduling' of Services, Appointments & Reservations", Business Wire, New York, January 4, 2000. Two pages			
	AX	De Serres, Y., "Simultaneous optimization of flow control and scheduling in queues", McGill University, Publication No. AAT NN72160, 1991. Abstract only, one page.			
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	AZ	Martin, J., "Principles of Object-Oriented Analysis and Design", PTR Prentice Hall, New Jersey, 1993. pp. vii-xiii and 133-154.			
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	BB	"MenuHunter.com to Provide the Ultimate in Online Restaurant Reservations Using ServeClick from Connectria; Service to Handle Complex, Real-World Needs of Restaurants & Patrons", Business Wire, New York, February 1, 2000. Three pages.			
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	BF	"SERVECLICK", U.S. Trademark Application 75914207, Applicant: Catalyst Solutions Group, Inc., filed February 9, 2000, abandoned February 17, 2001. One page.			
	BG	"ServeClick.com" Web pages retrieved from archive.org on April 2006, ServeClick, 1999-2000. pp. 1-13.			
	BH	Tkach, D. et al., "Visual Modeling Technique Object Technology Using Visual Programming", Addison-Wesley, 1996. pp. 324-336.			
EXAMINER			DATE CONSIDERED		
<b>* EXAMINER:</b> Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).					